



European Commission  
**TEMPUS**

**TEMPUS JP 543662-2013**



*Improvement of Partnership  
with Enterprises by Enhancement  
of a Regional Quality Management Potentials in WBC*



**Meeting at**  
Faculty of Mechanical Engineering, University of East Sarajevo  
Vuka Karadžića 30, 71123 East Sarajevo

**AGENDA**

**Monday, 19<sup>th</sup> October**

<b>09:00-10:00</b>	<b>Welcome presentation at the University of East Sarajevo</b>	Vice Rector Dejan Bokonjić, PhD
10:00-10:30	Coffee Break	
<b>10:30-12:00</b>	<p>“ISO 10001,2,3 family standards as quality improvement tools”</p> <p>“The tradeoff researching and teaching from the point of view of the student”</p> <p>“Quality and leadership in Higher Education”</p> <p>“Doctoral studies at Universities”</p>	<p>Mr. Piotr Kafel, PhD, Cracow University of Economics, Poland</p> <p>Mr. Frederic Marimon Viadiu, PhD, University of Girona, Spain</p> <p>Mr. Slavko Arsovski, PhD, University of Kragujevac, Faculty of Engineering Kragujevac</p> <p>Mr. Zdravko Krivokapić, PhD, University of Montenegro, Faculty of Mechanical Engineering Podgorica</p>
12:00 -13:00	Lunch break	
<b>13:30-16:00</b>	<p><b>Welcome presentation (City Development Agency East Sarajevo)</b></p> <p>City Development Agency East Sarajevo “Quality and leadership in the public sector”</p> <p>“New revision of ISO 9000:2015 standard”</p>	<p>Mrs. Mladenka Pandurović, Director</p> <p>Mr. Slavko Arsovski, PhD, University of Kragujevac, Faculty of Engineering Kragujevac</p> <p>Mr. Zdravko Krivokapić, PhD, University of Montenegro, Faculty of Mechanical Engineering Podgorica</p>
<b>20:00</b>	<b>Gala Dinner</b>	

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**Tuesday, 20<sup>th</sup> October**

08:30	Departure in Višegrad in front of the Hotel Espana	
11:30 – 15:00	<b>Visit to hydroelectric power plants Višegrad</b>  “New revision of ISO 9000:2015 standard”	<b>Mile Lakić, Manager</b>  <b>Mr. Darko Frganja, Manager of Quality Service</b>  <b>Mr. Zdravko Krivokapić, PhD, University of Montenegro, Faculty of Mechanical Engineering Podgorica</b>
15:00-16:00	Lunch	

**Wednesday, 21<sup>st</sup> October**

08:30	Departure in Mostar in front of the Hotel Espana	
11:00-12:30	<b>Visit to Intera Technology Park Mostar</b>  <b>Technology park presentation</b>	Mr. Davor Krezić, Chairman of the Steering Board or Mr. Mladen Kostic, Head of TP
12:30-13:30	<b>REDAH- Regional Development Agency of Hercegovina (presentation about Herzegovina Region)</b>	Mr. Ivan Jurilj, Director of REDAH
Coffee Break		
14:00 -15:00	<b>Short tour through TP</b>	TP Staff
15:00-16:00	Lunch break (Restaurant Romanca)	



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Gradska razvojna agencija Istočno Sarajevo  
City Development Agency East Sarajevo

CONSULTORES  
ASSOCIADOS, LDA



BIZNIS INOVACIONI CENTAR



**Thursday, 22<sup>nd</sup> October**

10:00-11:00	“Presentation of the European Organization for Quality (EOQ)”	Mr. Viktor Seitschek, The European Organization for Quality, EOQ, Vice-president
11:00-11:30	“Phases for the implementation of a quality management system in a company”	Mrs. Cornelia Butnaru, The European Organization for Quality, EOQ, Operations Manager
12:00-13:00	Meeting of the South Eastern Europe Association for Quality	
13:00-14:00	Lunch	
15:00-16:00	Meeting: Preparation for ISO Certification	
16:00-17:00	Working Meeting-Future Meetings planning	

**Friday, 23<sup>rd</sup> October**

08:30	Departure in Vitez in front of the Hotel Espana	
10:30-11:00	Business Zone PC 96Vitez presentation “Development and current state”	Mr. Darko Petković, PhD, Director of the Innovation and Entrepreneurship Centre of the University of Zenica and guest professor at the UES
11:00-14:00	Visit to business systems ECOS, FIS and ECONOMIC (Business zone PC 96)	
14:00-15:00	Lunch break	